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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920040116US1

3/25/04

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

35525

PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

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 WARD K. HAROLD
 DAVID BRUCE KUMHYR
 NEIL RAYMOND PENNELL

For: PRESENCE-BASED SYSTEM MANAGEMENT INFORMATION ROUTING SYSTEM

Assignee Name: International Business Machines Corporation
 Assignee Residence: Armonk, New York

Enclosed are also:

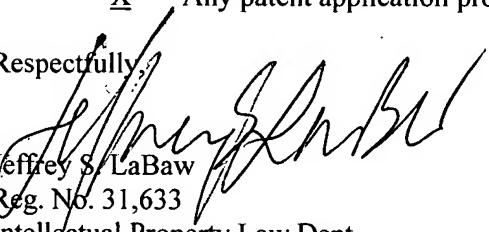
18 Pages of Specification including an Abstract
 5 Pages of Claims (Claims 1 - 20)
 2 Sheet(s) of formal drawings
 A Declaration and Power of Attorney (2)

CLAIMS AS FILED

FOR	Number Filed	Number Extra	Rate	Basic Fee (\$770)
Total Claims	20	-20 =	0 X \$ 18 =	\$ 0.00
Independent Claims	3	-3 =	0 X \$ 86 =	\$ 0.00
Multiple Dependent Claims	0		X \$290 =	\$ 0.00
Total Filing Fee				\$770.00

Please charge \$770.00 to IBM Corporation, Deposit Account No. 09-0447.
 The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.
 Any additional filing fees required under 37 CFR § 1.16.
 Any patent application processing fees under 37 CFR § 1.17.

Respectfully,


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